

PTAC Safety Recall – Second Notice
Notice of Repair Program for Commercial and Institutional Owners

April 7, 2020

SEAWAY MANUFACTURING CORP.
OR CURRENT PTAC CUSTOMER
2250 E 33RD ST
ERIE, PA 16510

Your Verification Code: 4E66DE87-6434838

Please enter your verification code on the registration website at <https://www.amana-ptac.com/> (click on the “Recall” button at the bottom of that page, then click the “PTAC Recall Info” link). This code is created specifically for you and will populate your registration with all models and serial numbers of units our records indicate were sold to you and may be affected.

Dear PTAC Owner:

In cooperation with the U.S. Consumer Product Safety Commission (“CPSC”), Goodman Company, L.P. (“Goodman”) is implementing a voluntary corrective action plan (“CAP”) to repair certain Packaged Terminal Air Conditioners/Heat Pumps (“PTACs”) manufactured by Goodman between approximately January 1, 2010 and September 30, 2017 and sold under the Goodman, Amana, York International and Energy Knight brand names. The affected PTACs contain an outdoor fan motor which can, under severe abnormal conditions, overheat and pose a fire hazard. Our records indicate that you may have purchased one or more of the affected units.

Pursuant to the CPSC-approved CAP, Goodman is providing to all affected commercial/ institutional owners a free repair kit for each affected PTAC unit. Affected PTAC models begin with the following prefixes: EKTC15, EKTH15, PMC15, PMH12, PMH15, PTC15, PTH12, PTH15, UCYB15 and UCYH15. Only units with the first four digits of the serial numbers in the range between 1001 and 1709 are affected.

Please visit the registration website at <https://www.amana-ptac.com/> (click on the “Recall” button at the bottom of that page, then click the “PTAC Recall Info” link) and enter your verification code, provided at the top and bottom of this notice, to confirm whether your PTAC units are affected. Please remove any units that are no longer in your possession.

Alternatively, you can access the website without entering your verification code. There is a template to download for you to enter multiple unit information. Once filled out, follow the instructions to upload the template and your unit list will be updated. For help in registering your affected units please, call 1-888-803-0512, Monday – Friday 7am – 6pm CDT, and a representative will assist you.

If you do not have a record of the model and serial numbers of your PTAC unit(s), please identify the model and serial numbers by inspecting the unit(s). The PTAC model and serial numbers are located on a label behind the front cover of the unit as shown below:



Once Goodman receives your information, we will send you a free repair kit for each affected unit.

Goodman very much appreciates your prompt attention to and cooperation in this matter. Should you have any questions regarding this notice, please visit <https://www.amana-ptac.com/> (click on the “Recall” button at the bottom of that page, then click the “PTAC Recall Info” link) or call toll-free 1-888-803-0512, Monday – Friday 7am – 6pm CDT, to obtain additional information.

Sincerely,

Goodman Company, L.P.

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